

## UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Viginia 22313-1450 www.uspto.gov

## Bib Data Sheet

**CONFIRMATION NO. 5725** 

SERIAL NUMBER 09/941,046	FILING DATE 08/28/2001 RULE	CLASS 705	GROUP ART L 3623	GROUP ART UNIT 3623		ATTORNEY DOCKET NO. 6065-82368	
APPLICANTS							
Robert T. Eitel, Bartlett, IL;							
Anthony Dezonno, Bloomingdale, IL; Michael C. Hollatz, Huntley, IL;							
·· CONTINUING DATA ······							
** FOREIGN APPLICATIONS ************************************							
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 10/02/2001							
Foreign Priority claimed  35 USC 119 (a-d) conditions met  Verified and Acknowledged  Examiner's Signature  To Met after Allowance  COUNTRY  Initials			SHEETS TOTA		TAL	INDEPENDENT	
			DRAWING 2		AIMS 42	CLAIMS 6	
ADDRESS 24628 WELSH & KATZ, LTD 120 S RIVERSIDE PLAZ/ 22ND FLOOR CHICAGO , IL 60606							
TITLE Agent desktop management system with agent training							
			All Fees				
			1.16 Fees ( Filing )  1.17 Fees ( Processing Ext. of time )				
FILING FEE FEE	EES: Authority has been given in Pa	Paper POSIT ACCOUNT					
RECEIVED No.	for following:	·	☐ 1.18 F	1.18 Fees (Issue)			
		·	Other				